

# **OPERATION AND MAINTENANCE MANUAL**

**Smoke exhaust axial fan**

**mcr Monsun T-CL  
mcr Monsun T-CS  
mcr Monsun T-CW**



Version: Monsun T CL/CS/CW 26.01.26.4

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### CAUTION:



Risk of injury from sharp edges, sharp corners and thin sheet metal elements.  
Be careful when handling and working with the device.  
Wear protective gloves, safety shoes and a helmet.

Risk of electric shock. Do not touch live parts. Only employees with the appropriate qualifications and certificates may perform electrical connections.  
Disconnect the power supply before starting work on electrical equipment.

### NOTE

**All previous issues of this Technical Manual expire on the date of issue hereof.  
This O&MM does not apply to fans manufactured before the date of its issue.**

## 1. FOREWORD

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This O&MM is intended for users of mcr Monsun T smoke exhaust axial fans, versions CL, CS and CW. Its purpose is to provide guidance on the application, construction, commissioning and operation of the above-mentioned product.



**Read this document thoroughly before installing this device at its operating site and its start-up.**



**In the event of faulty operation or defects, please contact the manufacturer or its authorised representative.**



**Due to the constant improvement of our products, we reserve the right to make design changes that increase the performance and safety of the device.**

The design of the fans meets the essential requirements of the PN-EN 12101-3:2015 standard regarding smoke exhaust fans. It also meets the requirements of the current state of technology and ensures safety and health protection.

## 2. MANUFACTURER'S DISCLAIMER

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- The manufacturer shall not be liable for any consequences of misuse of the device.
- Do not install additional elements on the device that are not its component or accessory.
- Any unauthorised alterations or modifications to the device are prohibited.
- The device housing must be protected from mechanical damage.
- Before installing the device, check the load-bearing capacity of the structural elements to which the device will be attached. Unreliable attachment may result in damage or destruction of the device and may also pose a risk to people nearby.
- This fan is not intended for forcing air with viscous pollutants that may settle on the device, and especially on its rotor.
- This fan is not intended for forcing air with corrosive pollutants that may be detrimental to the device.
- During use, the maximum speed of the rotor should not be higher than the rated speed.
- The manufacturer shall not be liable for any injuries, trauma or other bodily harm caused by misuse of this device.

## 3. SUBJECT OF DOCUMENTATION

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The subject of this O&MM is:

- smoke exhaust axial fans mcr Monsun T, versions CS, CL, CW in F400 class

## 4. INTENDED USE

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### 4.1. Application

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Axial smoke exhaust fans type mcr Monsun T, versions CS, CL, CW are duct or wall fans designed to remove smoke and heat generated in rooms during a fire. They facilitate evacuation of persons from the area on fire, protect the building structure and its furnishing from high temperature, facilitate firefighting, and inhibit spreading of fire to adjacent fire zones.

The available versions include:

- single-function, with a single-speed motor
- dual-function, for general and fire ventilation, with a two-speed motor

The fans can be installed indoors or outdoors with the motor in a horizontal position on mounting feet. The total static pressure of the fans allows them to cooperate with a ventilation system with significant resistance.



**The fan in the general ventilation system can operate in the ambient temperature range from -20 °C to +40 °C.  
It can force dry air with dust content no greater than 0.3 g/m<sup>3</sup>.**



**This fan is not intended for forcing air with viscous pollutants that may settle on the device, and especially on its rotor.**



**This fan is not intended for forcing air with corrosive pollutants that may be detrimental to the device.**



**During use, the maximum speed of the rotor should not be higher than the rated speed.**



**A fan that has been operating in extreme fire conditions is not suitable for further operation.**

### 4.2. Fire resistance

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- Class F400 – fire resistance at 400°C for 120 minutes

### 4.3. Versions

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- single-speed fans - single-function
- two-speed fans - dual-function

#### Housing length

- Long housing - CL version
- Short housing - CS version
- Wall housing - CW version

All fan versions can operate as unidirectional or reversible.

## 5. DESIGN AND OPERATING PRINCIPLE

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### 5.1 Design

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The mcr Monsun T axial smoke exhaust fan in the CS, CL, CW versions consist of an electric motor made in the appropriate insulation class, an axial rotor, a set of blades and a steel external housing. The electric motor driving the fan is placed on a support frame inside the housing. The motor is connected directly to the bearing rotor, on which the profiled blades are placed. The angle and number of blades result from the required static pressure and efficiency for the fan. The motor bearings are resistant to high temperatures. The forced medium – fire gases and smoky air – flows through the housing, motor and blades. A junction box – electrical – is installed on the motor. The fan has a connecting flange on the suction and discharge sides.

### 5.2 Operation

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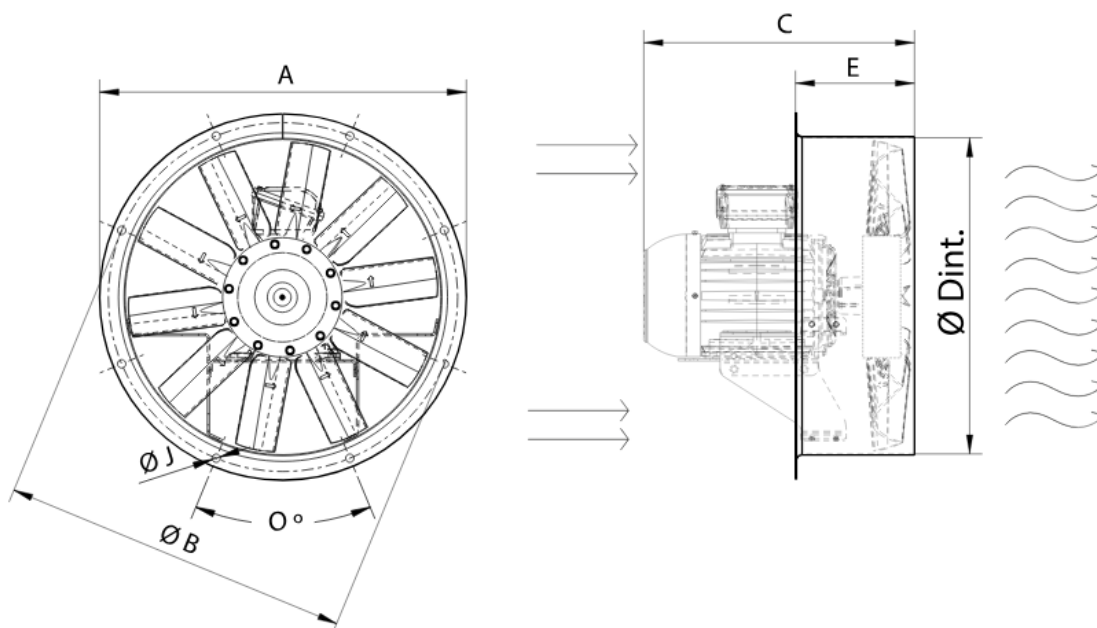
The single-functional fans do not run in standby. After applying the supply voltage to the terminals of the junction box, it starts up and operates at maximum speed.

In the case of dual-function fans – under normal conditions, the fan operates at lower rotational speeds within the general ventilation range. When the fan receives an alarm signal, it automatically starts running at maximum speed.

## 5.3 Dimensions

The basic dimensions and technical data and parameters of the fans are given below.

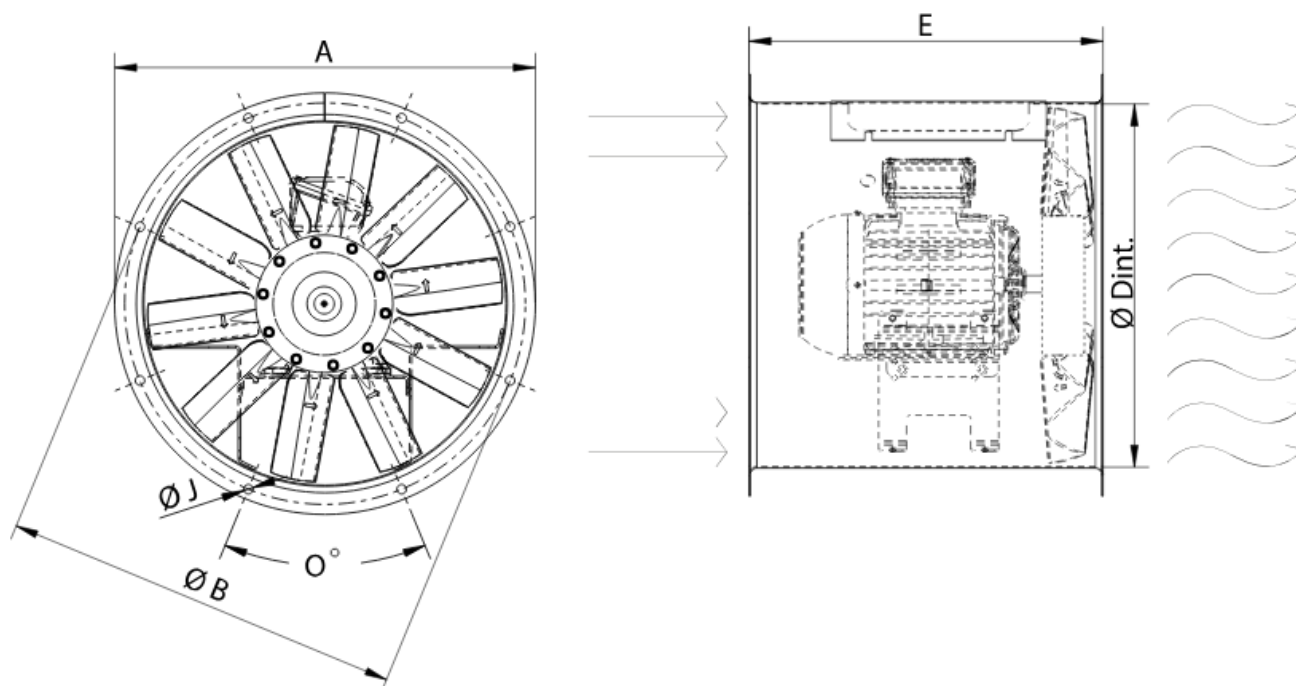
### Wall housing - CW version



Description - version	DIA [cm]	E [mm]	O	ØA [mm]	ØB [mm]	ØD [mm]	ØJ [mm]	Weight [kg]
mcr MONSUN T-CW	45	165	8X45°	525	500	452	12	~16
mcr MONSUN T-CW	50	165	12x30°	600	560	504	12	~20
mcr MONSUN T-CW	56	175	12X30°	646	620	559	12	~23
mcr MONSUN T-CW	63	185	12X30°	725	690	633	12	~27
mcr MONSUN T-CW	71	190	16x22.5°	802	770	715	12	~31
mcr MONSUN T-CW	80	220	16x22.5°	892	860	801	12	~36
mcr MONSUN T-CW	90	340	16x22.5°	1000	970	903.5	12	~58-63
mcr MONSUN T-CW	100	340	16x22.5°	1115	1070	1013	12	~70-76
mcr MONSUN T-CW	112	340	16x22.5°	1234	1190	1132	12	~79-85
mcr MONSUN T-CW	125	340	20x18°	1365	1320	1263	15	~95

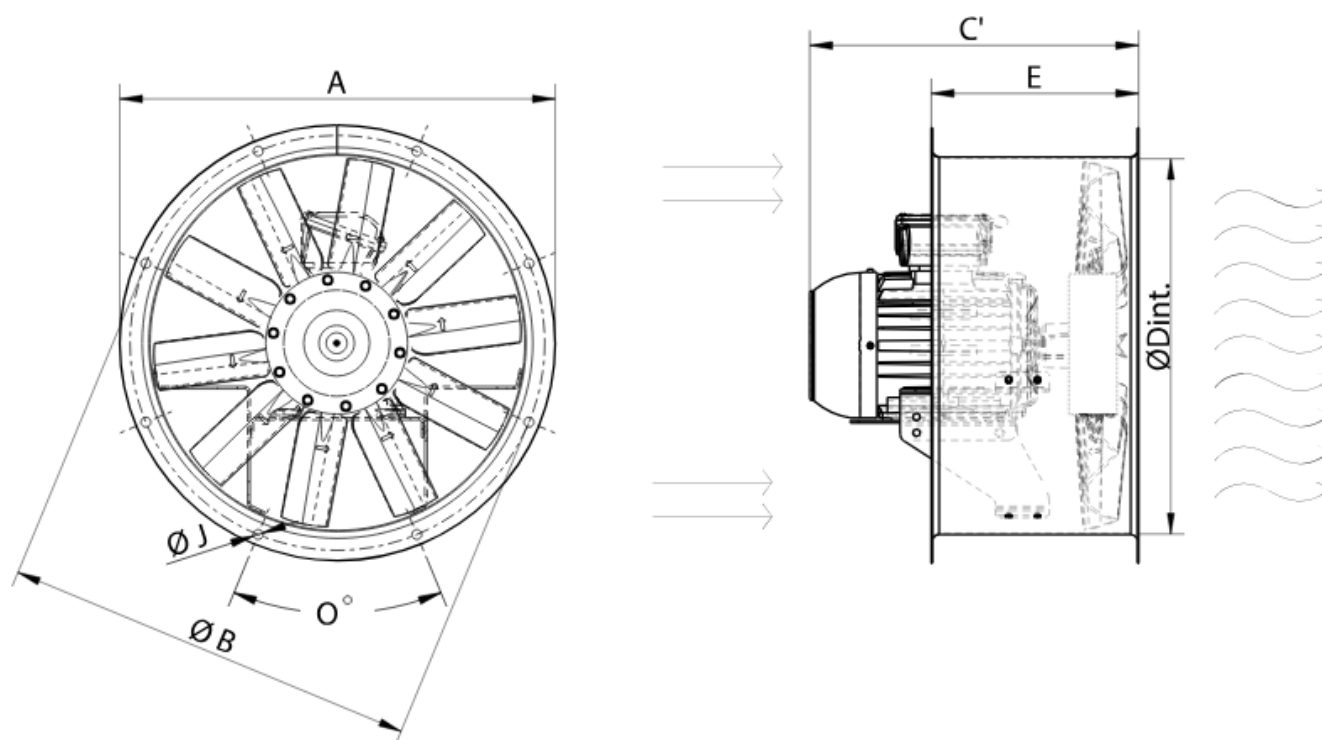
Dimension C – depends on the mechanical size of the motor used – details are included in the selection sheet of the given fan.

## Long housing - CL version



Description - version	DIA [cm]	E [mm]	O	ØA [mm]	ØB [mm]	ØD [mm]	ØJ [mm]	Weight [kg]
mcr MONSUN T-CL	45	455	8x45°	525	500	452	12	~19
mcr MONSUN T-CL	50	540	12x30°	600	560	504	12	~25
mcr MONSUN T-CL	56	560	12x30°	646	620	559	12	~30
mcr MONSUN T-CL	63	550	12x30°	725	690	633	12	~34
mcr MONSUN T-CL	71	600	16x22.5°	802	770	715	12	~41
mcr MONSUN T-CL	80	600	16x22.5°	892	860	801	12	~46
mcr MONSUN T-CL	90	820	16x22.5°	1000	970	903.5	12	~76-81
mcr MONSUN T-CL	100	820	16x22.5°	1115	1070	1013	12	~94-100
mcr MONSUN T-CL	112	1000	16x22.5°	1234	1190	1132	12	~115-121
mcr MONSUN T-CL	125	1000	20x18°	1365	1320	1263	15	~130-136

## Short housing – CS version



Description - version	DIA [cm]	E [mm]	O	ØA [mm]	ØB [mm]	ØD [mm]	ØJ [mm]	Weight [kg]
mcr MONSUN T-CS	45	250	8X45°	525	500	452	12	~17
mcr MONSUN T-CS	50	250	12x30°	600	560	504	12	~22
mcr MONSUN T-CS	56	250	12X30°	646	620	559	12	~24
mcr MONSUN T-CS	63	250	12X30°	725	690	633	12	~28
mcr MONSUN T-CS	71	350	16x22.5°	802	770	715	12	~35
mcr MONSUN T-CS	80	350	16x22.5°	892	860	801	12	~40
mcr MONSUN T-CS	90	425	16x22.5°	1000	970	903.5	12	~61-66
mcr MONSUN T-CS	100	425	16x22.5°	1115	1070	1013	12	~75-80
mcr MONSUN T-CS	112	500	16x22.5°	1234	1190	1132	12	~88-94
mcr MONSUN T-CS	125	500	20x18°	1365	1320	1263	15	~105

Dimension C – depends on the mechanical size of the motor used – details are included in the selection sheet of the given fan.

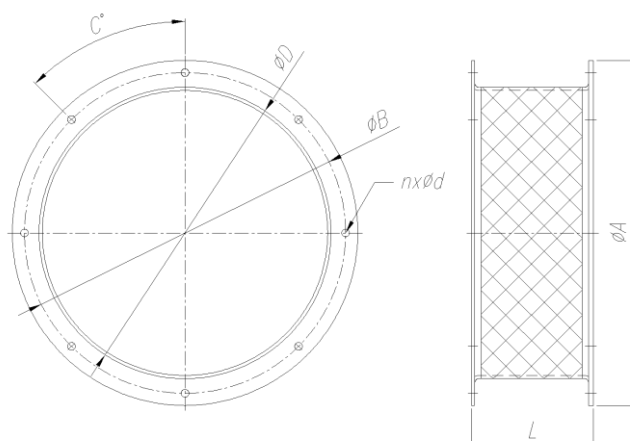


## 5.4. Accessories

Depending on the version, the fan can work with following accessories:

- **KD flexible joint**

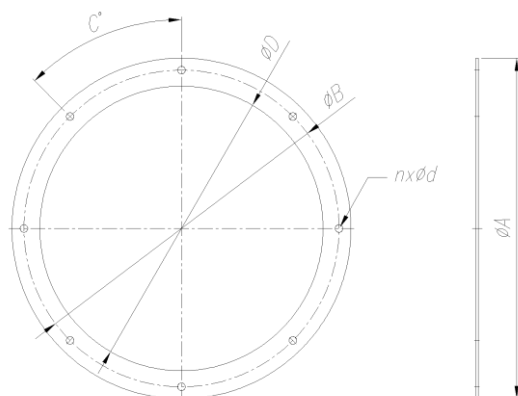
Special silicate and glass fabric ensures durability at 400°C for 120 min. Type KD flexible joint is used to eliminate the vibrations transmitted from the fan to the ventilation system. It acts as a vibration damper. It is also used to compensate for thermal elongation. The fan integrated in a ventilation system should feature the flexible joint on the suction and discharge sides. The standard width is 160mm.



DIA [cm]	A	B	C	D	L	nxØd
45	525	500	45°	452	150	8x12,2
50	600	560	30°	504	150	12x12,2
56	620	620	30°	559	150	12x12,2
63	725	690	30°	633	200	12x12,2
71	802	770	30°	715	200	16x12,2
80	810	860	22,5°	903,5	200	16x12,2
90	1000	970	22,5°	1013	200	16x12,2
100	1115	1070	22,5°	1132	200	16x15
112	1234	1190	22,5°	1263	200	16x15
125	1365	1320	18°	1250	200	20x15

- **PK counterflange**

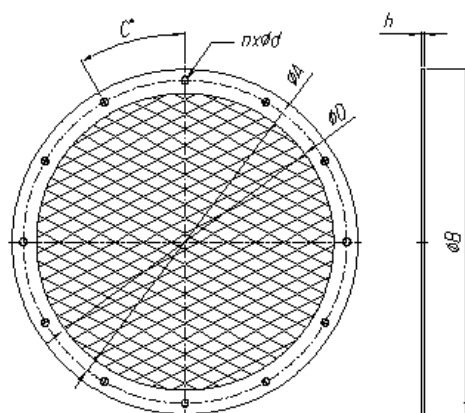
Made of galvanized steel sheet. It is used primarily for mounting flexible joints to the fan and connecting the ventilation system to the fan. Mounting to the fan is done via a connecting flange, using screws.



DIA [cm]	A	B	C	D	$n \times \phi d$
45	525	500	45°	452	8x12,2
50	600	560	30°	504	12x12,2
56	620	620	30°	559	12x12,2
63	725	690	30°	633	12x12,2
71	802	770	22,5°	715	16x12,2
80	810	860	22,5°	903,5	16x12,2
90	1000	970	22,5°	1013	16x12,2
100	1115	1070	22,5°	1132	16x15
112	1234	1190	22,5°	1263	16x15
125	1365	1320	18°	1250	20x15

- **SO safety mesh**

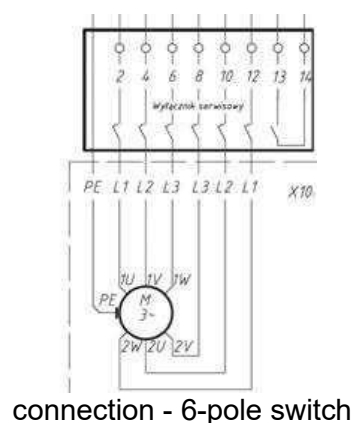
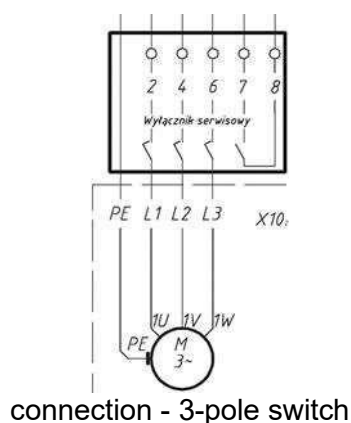
Made of galvanized steel sheet and galvanized wire mesh. It protects the fan from ingress of foreign bodies. The product is designed for direct mounting on the fan housing flange with free-flow suction and discharge. The cleanliness of the mesh should be checked periodically and any dirt removed from it.



DIA [cm]	A	B	C	D	h	nxØd
45	500	525	45°	452	3	8x12,2
50	560	600	30°	504	3	12x12,2
56	620	620	30°	559	3	12x12,2
63	690	725	30°	633	3	12x12,2
71	770	802	30°	715	3	16x12,2
80	860	810	18°	903,5	3	16x12,2
90	970	1000	22,5°	1013	3	16x12,2
100	1070	1115	22,5°	1132	3	16x15
112	1190	1234	22,5°	1263	5	16x15
125	1320	1365	18°	1250	5	20x15

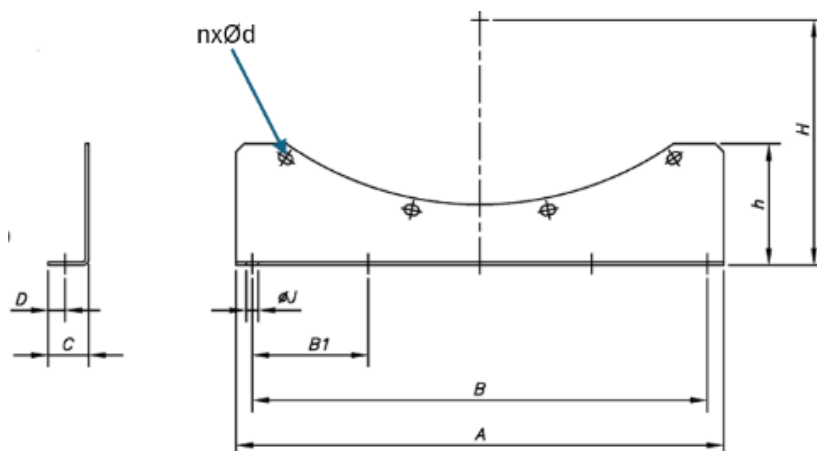
- **WS or AB service switch**

Designed to cut-off electric power from the fan when inspection or maintenance work is necessary. Each service switch features an auxiliary contact which indicates the power off position. The service switch with a 3-pole system is used for motors with a voltage of 230/400V [single-speed]. The service switch with a 6-pole system is used for single- and two-speed motors with a voltage of 400/690V and two-speed motors with a voltage of 230/400V. The switch can be designed for operation outside the fire zone (WS) or inside the fire zone (AB)



- **SW mounting feet**

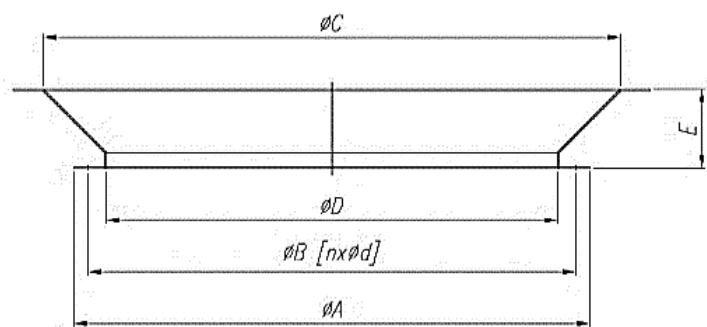
Made of galvanized steel sheet. Are intended for horizontal installation of the fan [horizontal orientation of the fan axis]. The feet should be mounted to the fan housing flange using screws. Make sure that after the fan is installed, the base of the electric motor is horizontal. The holes in the lower shelf of the foot allow for screwing in vibration dampers. Do not use mounting feet for vertical mounting of the fan.



DIA [cm]	A	B	B1	C	D	h	H	ØJ	nxØd
45	320	260	130	50	25	120	305	12,2	2x12
50	400	320	160	50	25	130	305	12,2	2x12
56	450	370	185	50	25	140	338	10,5	2x12
63	500	420	210	50	25	160	338	12,2	2x12
71	550	470	235	50	25	175	445	12,2	4x12
80	650	570	285	50	25	205	490	12,2	4x12
90	700	620	310	50	25	215	547,5	12,2	4x15
100	780	670	335	70	35	252,6	597,5	12,5	4x15
112	680	560	280	70	35	300	597,5	12,5	4x15
125	1095,4	1000	3x333	70	35	319,5	726.5	12,5	6x15

- **inlet nozzle (suction nozzle)**

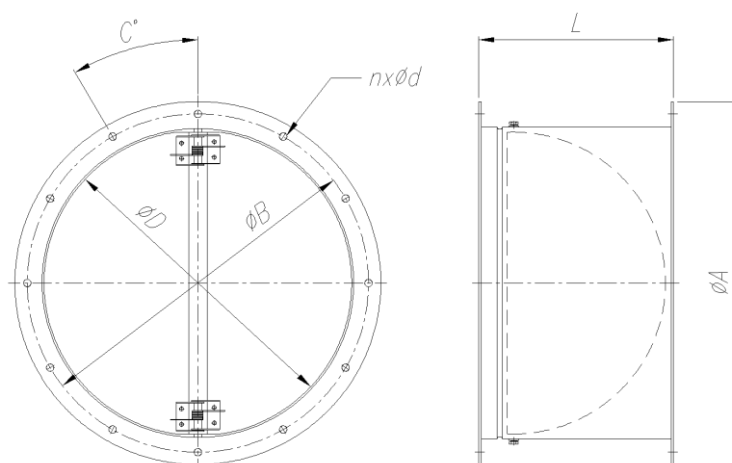
Made of galvanized steel sheet. It evens out the air flow at the fan inlet.



DIA [cm]	A	B	C	D	L	nx∅d	E
45	520	500	45°	460	150	8x12,2	93
50	570	560	30°	514	150	12x12,2	93
56	640	620	30°	560	150	12x12,2	98
63	710	690	30°	640	200	12x12,2	108
71	790	770	22,5°	710	200	16x12,2	110
80	875	860	22,5°	800	200	16x12,2	112
90	975	970	22,5°	900	200	16x12,2	114
100	1080	1070	22,5°	1000	200	16x15	114
112	BRAK	BRAK	BRAK	BRAK	BRAK	BRAK	BRAK
125	1290	1320	22,5°	1250	200	20x15	140

- **KS automatic non-return flap**

The flap housing is made of steel sheet. The automatic non-return flap is used to prevent air circulation and heat loss when the fan is switched off. It must be precisely levelled to function properly. It is mounted to the fan/installation using screws. The flap is equipped with steel connecting flanges.

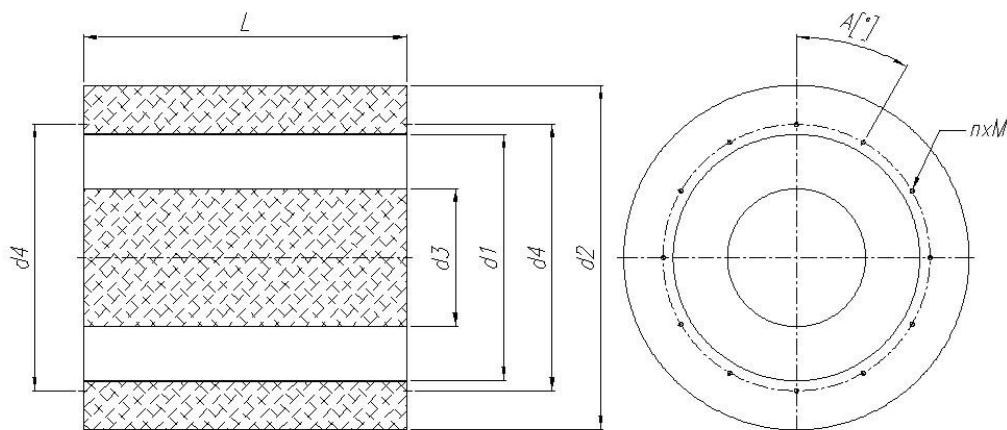


Średnica [cm]	A	B	C	D	L	nxØd
45	525	500	45°	452	290	8x12,2
50	600	560	30°	504	320	12x12,2
56	620	620	30°	559	350	12x12,2
63	725	690	30°	633	360	12x12,2
71	802	770	30°	715	430	16x12,2
80	810	860	22,5°	903,5	470	16x12,2
90	1000	970	22,5°	1013	540	16x12,2
100	1115	1070	22,5°	1132	640	16x15
112	BRAK	BRAK	BRAK	BRAK	BRAK	BRAK
125	1365	1320	18°	1250	700	20x15

- **TH or THR noise silencer**

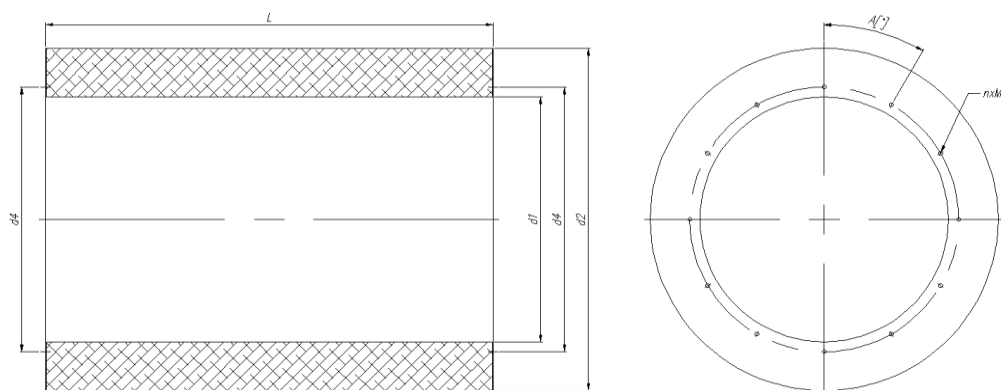
Its purpose is to decrease the noise generated by the fan. It can be made in a version without an internal core (TH) or with a core (TH-R). The silencer housing is made of galvanized steel sheet. The internal core is made of galvanized perforated sheet. The silencer element is non-flammable dampening wool. The threaded holes in the silencer allow direct mounting to the fan housing flange. The contact surface should be sealed with high-temperature silicone.

#### Silencer type TH-R



DIA [cm]	d1	d2	d3	d4	L	A	nxØM
45	460	650	250	500	950	45°	8x10
50	514	700	280	560	950	30°	12x10
56	560	760	315	620	950	30°	12x10
63	640	830	355	690	950	30°	12x10
71	710	960	400	770	1400	22,5°	16x10
80	800	1050	450	860	1400	22,5°	16x10
90	900	1150	500	970	1400	22,5°	16x12
100	1000	1250	480	1070	1400	22,5°	16x12
112	1126	1370	480	1190	1400	22,5°	16x15
125	1250	1500	480	1320	1400	18°	20x12

## Cilencer type TH

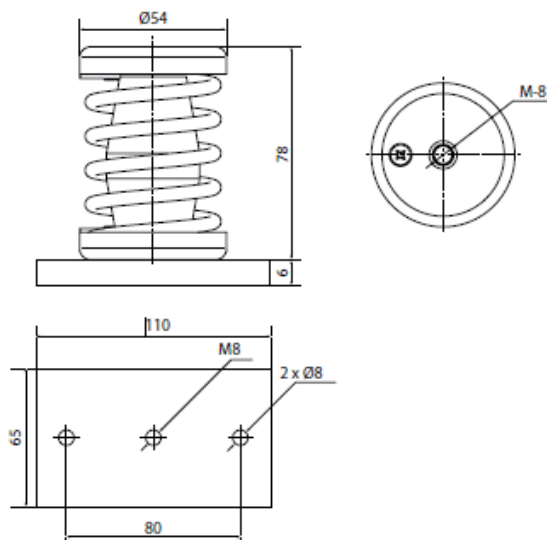


DIA [cm]	d1	d2	d4	L	A	nxØM
45	460	650	500	950	45°	8x10
50	514	700	560	950	30°	12x10
56	560	760	620	950	30°	12x10
63	640	830	690	950	30°	12x10
71	710	960	770	1400	22,5°	16x10
80	800	1050	860	1400	22,5°	16x10
90	900	1150	970	1400	22,5°	16x12
100	1000	1250	1070	1400	22,5°	16x12
112	1126	1370	1190	1400	22,5°	16x12
125	1250	1500	1320	1400	18°	20x12

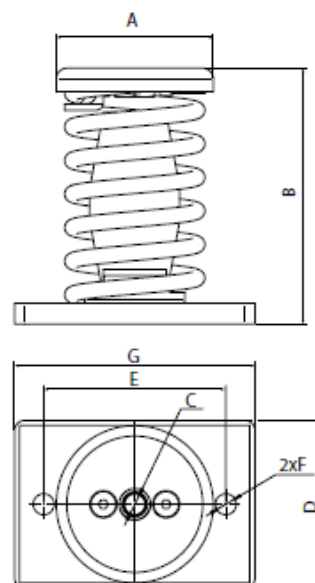
- AM shock absorbers (vibration dampers)**

They are used to dampen fan vibrations and prevent their transfer to the building structure

Model 54-25, 54-50, 54-75, 54-110, 54-125



Model 75-150, 75-200, 75-250



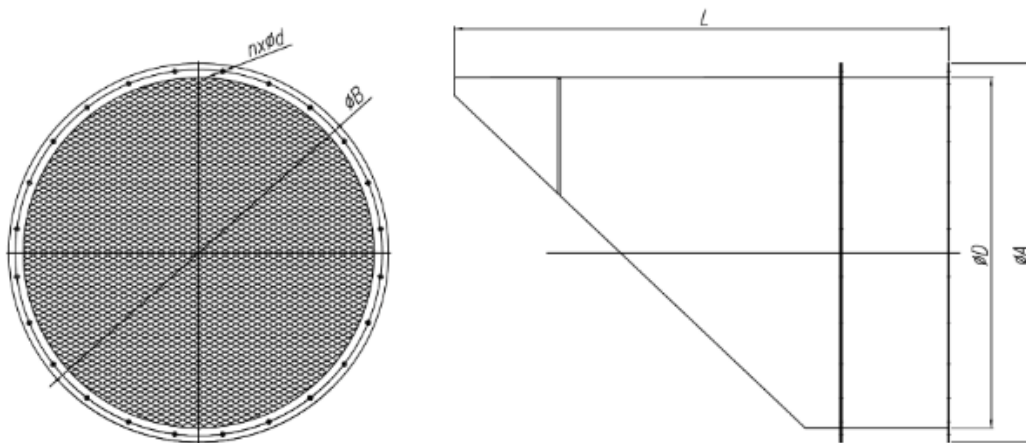


Model	Spring colour
54-25	Black
54-50	Blue
54-75	Grey
54-100	Beige
54-125	White

Model	A	B	Spring colour	C	D	E	F	G
75-150	75	122	blue	M-12	80	87	10	115
75-200	75	122	white	M-12	80	87	10	115
75-250	75	122	black	M-12	80	87	10	115

### WO outlet nozzle

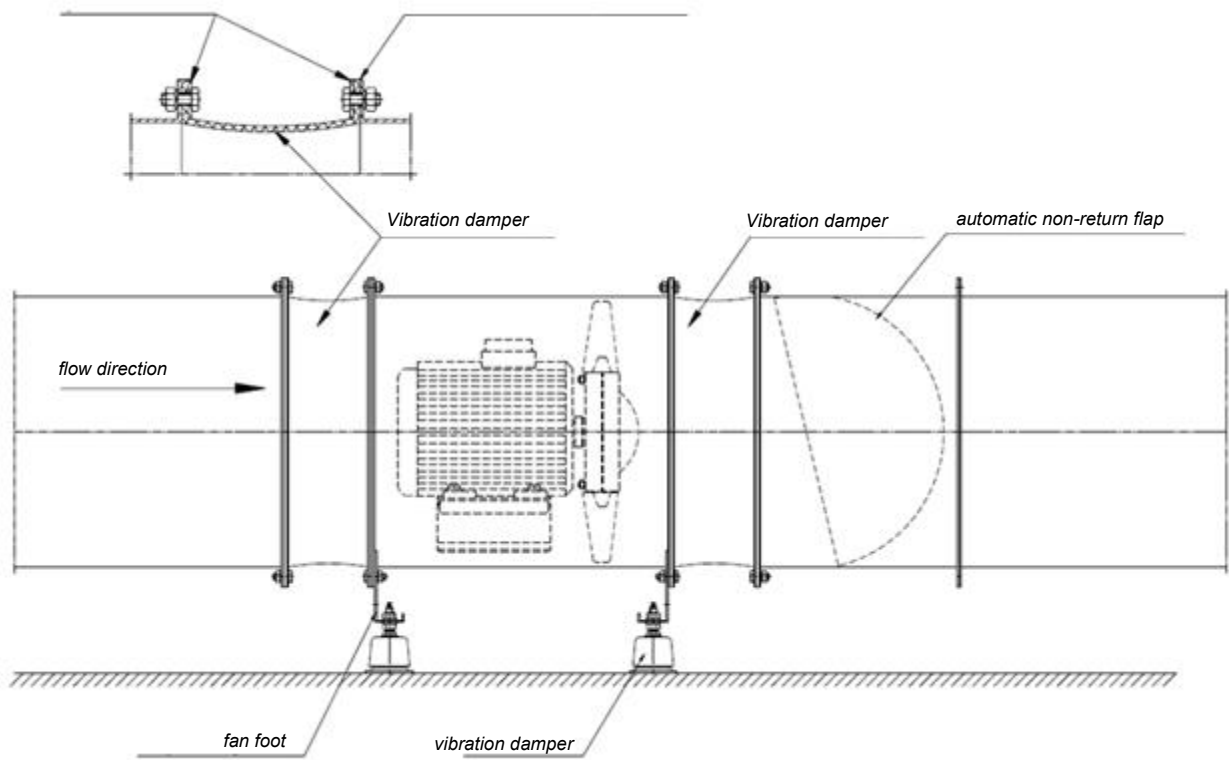
It is used to even out the air flow at the fan outlet. It is made of galvanized steel sheet, finished with a steel mesh.



Średnica [cm]	A	B	C	D	L	nxØd
45	525	500	45°	452	1D-3D	8x12
50	600	560	30°	504	1D-3D	8x12
56	620	620	30°	559	1D-3D	12x12
63	725	690	30°	633	1D-3D	12x12
71	802	770	30°	715	1D-3D	12x12
80	810	860	22,5°	903,5	1D-3D	16x12
90	1000	970	22,5°	1013	1D-3D	16x12
100	1115	1070	22,5°	1132	1D-3D	16x15
112	1234	1190	22,5°	1263	1D-3D	16x15
125	1365	1320	18°	1250	1D-3D	20x15

Temperature class  
Supply voltage, motor winding type  
Blade pitch angle  
Technical designation  
Nominal power (kW)  
Number of poles  
Nominal size in cm  
Fan type, version

*seal with high-temp. silicone.*

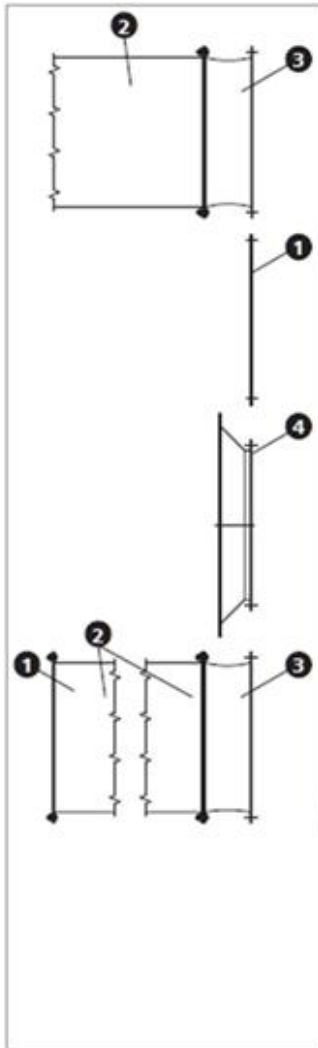


**Example of horizontal fan installation**

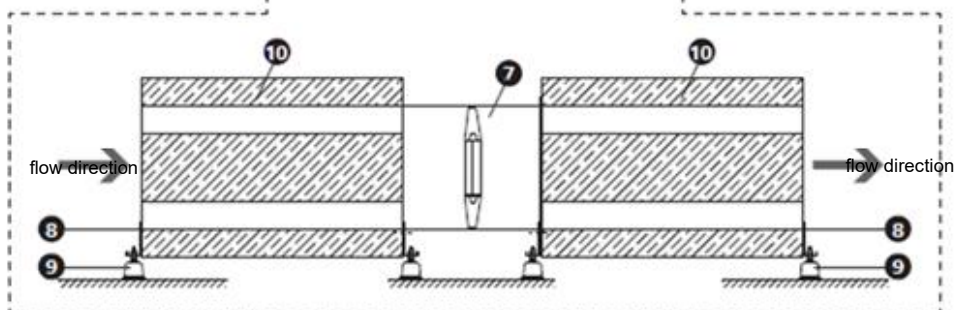
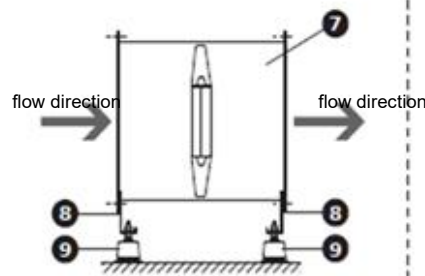
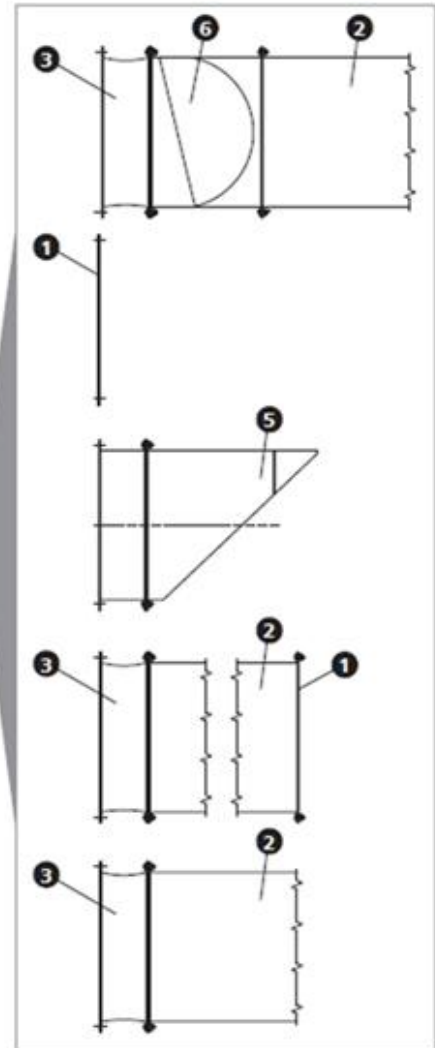
## Notes:

- secure the installation against the suction of foreign bodies by the fan and accidental access by people, animals, etc.
- ensure that the fan is aligned with the system components.
- the automatic non-return flap must be levelled to operate properly
- it is recommended to use a straight section of min.  $2.5 \times D$  length on the discharge side of the fan
- seal the connection points of the installation elements with silicone or other high-temperature material

for suction side



for discharge side



- 1- Safety mesh
- 2- Installation (e.g. smoke exhaust duct)
- 3- Flexible connection with counterflanges (vibration damper)
- 4- Inlet nozzle
- 5- Outlet nozzle

- 6- Automatic non-return flap
- 7- mcr Monsun fan
- 8- Mounting foot
- 9- Vibration damper
- 10- Noise silencer

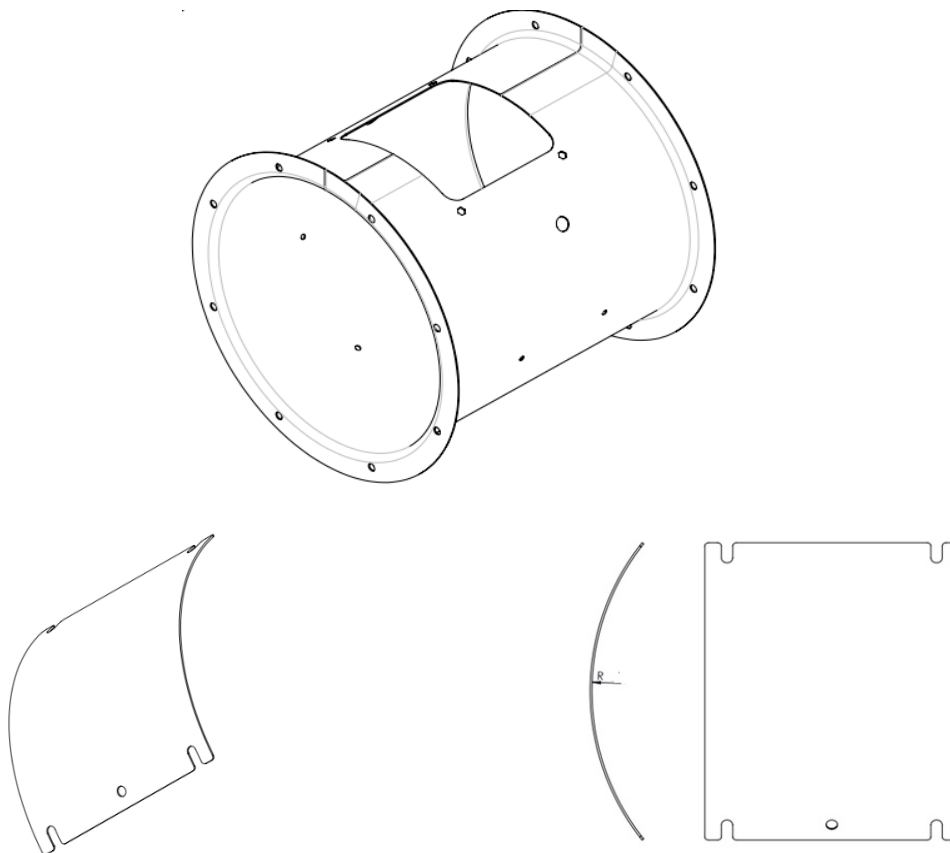
## Examples of fan and accessory applications

### 7.3. Electrical connections

After the fan is properly positioned, connect the electrical wiring to the device. The wiring should be fed through the electrical glands located on the fan housing into the junction box located on the motor. For easy wiring installation, an inspection hole with a flap is provided on the fan housing (the hole is provided for the fan in the long housing – CL version). The CW and CS versions do not have an inspection hole. Connect the electrical wiring according to the instructions in the motor junction box. Upon request, the fan can be equipped with an external electrical junction box, which should be mounted, for example, on the fan housing. In this case, the power supply wires should be fed into the junction box through its glands and connected in the junction box. Each fan motor should be connected to the mains via a circuit breaker. Grounding should be performed in accordance with applicable standards.

#### Dane dot. otworu rewizyjnego oraz wielkości dławnic na obudowie wentylatora

DIA fan [cm]	Inspection hole cover size	cover radius	inspection hole size	Electric gland size
35	250x200	R=183	200x175	DIA18
40	300x270	R=203	250x175	DIA18
45	300x270	R=228	250x175	DIA18
50	300x270	R=254	250x200	2xDIA18
56	300x270	R=282	250x200	2xDIA18
63	430x295	R=319	250x200	2xDIA18
71	430x295	R=360	250x200	2xDIA18
80	430x295	R=402,5	250x200	2xDIA18
90	450x350	R=454,3	400x300	2xDIA18
100	450x350	R=510	400x300	DIA31
112	450x350	R=569	400x300	DIA31
125	450x350	R=635	400x300	2xDIA43

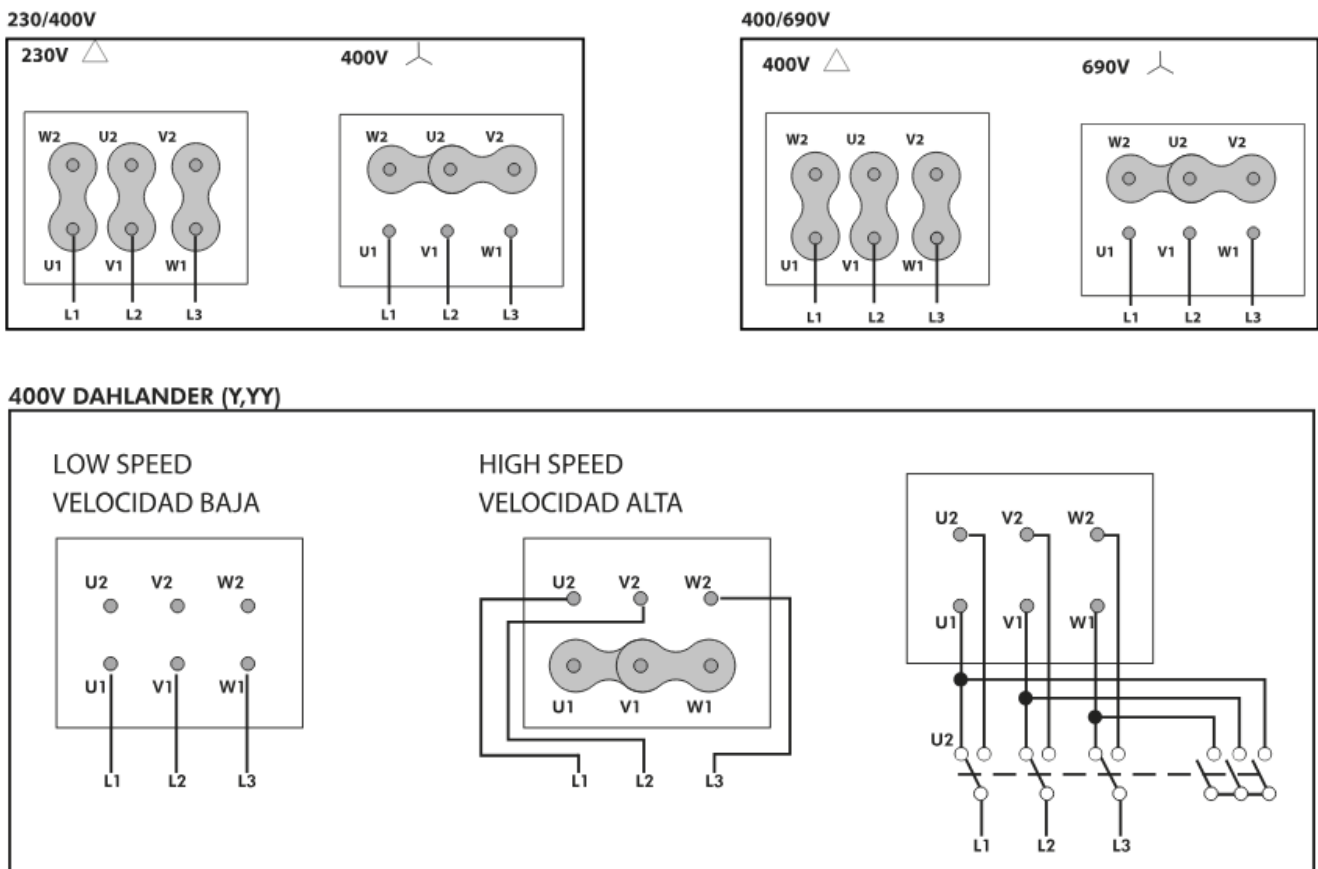


After starting the fan in the installation, measure the current consumption and verify compliance with the motor's nameplate. The current drawn by the fan during steady operation must not exceed 1.1 times the rated current.

The fan's electrical supply – from the control cabinet to the fan's power box – must be designed to ensure uninterrupted power supply during a fire. This can be achieved by using high-temperature-resistant cables or by using protective conduits and selecting appropriate wiring routes. No service switches are used to prevent accidental shutdown of the fan (an exception is a service switch with remote signaling of its current paths). Fan control cabinets must be powered directly from the main distribution boards, ensuring a continuous power supply – even if the building is disconnected. When using a main fire switch that cuts off the power supply for the entire building, the fan's power supply must be independent and allow for normal operation during a fire.

Electrical cables may only be connected by persons with valid SEP certification.

## Fan wiring diagrams



## 7.4. START-UP

Before start-up of the installed fan, do the following:

- check the correctness and stability of the fan mounting.
- check all seals
- check that all electrical wiring is properly and firmly connected
- check that the phase connection sequence and PE/neutral wiring is properly connected.
- check that there are no foreign objects in the fan or the connected duct
- check that the protective elements are attached
- after the completed inspection, switch on the fan and check the operating properties
- when switching on the fan, also check the direction of the motor rotation by verifying the correct rotation with the direction of the arrow placed on the housing

## 8. TRANSPORT AND STORAGE CONDITIONS

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The mcr Monsun T fans in the CW, CL, CS versions are placed on pallets for transport and storage. Do not topple or throw the packaging during loading and transport. Fans may be transported by any means of transport, provided they are protected against the effects of weather conditions. Fans placed on means of transport should be protected against changing their position during transport. A visual inspection of each device should be carried out after each transport operation.

Storage should take place in rooms where:

- there is no access to dust, gases, corrosive fumes and other aggressive chemical fumes that have a destructive effect on insulating elements, motor and fan construction elements,
- the maximum relative humidity does not exceed 80% at a temperature of + 20 °C,
- the ambient temperature is between – 20 °C and + 40 °C,
- there are no vibrations.

## 9. OHS MANUAL

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Read this O&MM before fan start-up and operation.

The fan does not pose a hazard provided it is carefully secured in the ventilation system and to the supporting structure.

The electrical connection must be made precisely according to the diagram attached to the fan and in accordance with the instructions presented in point 7.3 of this manual. It should be performed by a person with confirmed qualifications, in accordance with applicable regulations.

During use, the fan connection to the PE protective conductor should be checked.

All inspection work on the fan should be performed only after disconnecting the device from the power supply.

### CAUTION:

1. High-pressure and steam washers should not be used to clean the fan from deposits.
2. Leaks in connections and flexible nozzles may lead to hazards related to the release of the forced medium and should be replaced immediately.

In the event of a faulty operation of the device (excessive noise, vibrations, uneven operation), disconnect the fan from the power supply, notify the manufacturer's service or a company with the appropriate authorisation from the manufacturer to perform inspections and repairs.

## 10. MAINTENANCE AND SERVICING

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MERCOR L&V devices should undergo periodic technical inspections and maintenance activities at least every 12 months during the entire period of use, i.e. during the warranty period, as well as after the warranty period. Inspections and maintenance should be carried out by the manufacturer or by companies authorised to service MERCOR L&V devices.

The obligation to perform regular service inspections of fire protection devices results from Article 3(3) of the Regulation of the Minister of Internal Affairs and Administration of 7 June 2010 on fire protection of buildings, other construction facilities and areas (Journal of Laws 2010, No. 109, item 719).

It is recommended to perform the following between inspections:

- Check the condition of electrical connections, paying particular attention to mechanical damage.
- Check the condition of the device body, paying particular attention to mechanical damage.
- Checking whether there are no obstacles that could affect the correct operation of the devices.

In order to perform activities falling within the scope of service inspections as well as service and warranty activities such as inspections or repairs, it is required for the User to provide physical access to the devices by, for example, dismantling thermal insulation, dismantling suspended ceilings, dismantling other installations if they prevent free access to the device, etc.

If the devices are installed on the roof, it must be possible to access the roof (ladder or lift).

If the device is used for smoke exhaust during a fire only, it should be periodically run for approx. 10 minutes every 3 months.

For matters related to technical inspections, maintenance and service of the devices, please contact the representatives of the MERCOR L&V Service Department [serwis@mercor.com.pl](mailto:serwis@mercor.com.pl), phone +48 58 341 42 45 ext. 170 or fax +48 58 341 39 85 from 8:00 a.m. to 4:00 p.m. (Mon-Fri).

## **11. WARRANTY AND GUARANTEE CONDITIONS**

1. MERCOR L&V provides a 12-month quality guarantee and warranty for the equipment, counting from the date of purchase, unless the contract stipulates otherwise.
2. The purchaser is obliged to check the Products in terms of quality and quantity upon receipt.
3. Any defects, shortages or damage noticed must be entered in the receipt documents or on the consignment note and reported in writing to MERCOR L&V, with all damage to the shipment or product documented with photographs.
4. Reports of damage to the shipment, product or quantity shortages must be sent in writing to MERCOR L&V within 24 hours of the date of receipt of the shipment.
5. Defects not visible at the time of delivery must be reported immediately to MERCOR L&V together with photographic documentation, and reports of quality defects must be made no later than within 5 working days of the date of receipt of the Products.
6. MERCOR L&V reserves the right not to consider the above-mentioned reports in the event of failure to provide (receive) photographic documentation or after the above-mentioned deadlines have been exceeded.
7. Complaints can be made by telephone: 58/341-42-45, by fax: 58/341-39-85, by e-mail: [reklamacje@mercor.com.pl](mailto:reklamacje@mercor.com.pl) or by sending a letter to the following address: MERCOR L&V, ul. Grzegorza z Sanoka 2, 80-408 Gdańsk.
8. If, during the warranty and guarantee period, physical defects covered by the warranty and/or guarantee become apparent, MERCOR L&V undertakes to remove them as soon as possible, counting from the date of receipt of a written notification and delivery of proof of purchase (contract, invoice, delivery document), subject to point 14.
9. MERCOR L&V reserves the right to extend the repair time in the case of complex repairs or repairs requiring the purchase of non-standard components or spare parts.
10. Liability under the warranty and guarantee covers only defects arising from causes inherent in the equipment sold.
11. In the case of defects arising as a result of improper use of the equipment (not in accordance with the technical documentation) or other reasons specified in point 14, the Buyer/warranty holder may be charged with the costs of their removal.
12. The condition for the removal of defects is that the reporting party provides full access to the work site, in particular ensuring: a lift in the case of devices installed at a height of more than 3 m, free access to the rooms where the devices are installed and the necessary inspections, removal of thermal insulation, removal of suspended ceilings, removal of other installations if they prevent free access to the device.
13. If it is not possible to repair the device at the place where it is installed, MERCOR L&V reserves the right to dismantle it, deliver it to the address indicated by MERCOR L&V and reassemble it. The cost of this operation shall be borne by the purchaser/warranty holder.
14. The warranty and guarantee do not cover:
  - damage and failure of devices caused by improper operation (not in accordance with the technical documentation), interference by the user or persons not authorised by MERCOR L&V, lack of periodic technical inspections, failure to perform maintenance activities described in the 'MAINTENANCE AND SERVICE' section of this document;
  - damage to equipment caused by reasons other than those attributable to MERCOR L&V, in particular: random events such as torrential rain, flooding, hurricanes, flooding, lightning strikes, power surges, explosions, hail, aircraft crashes, fire, avalanches, landslides and secondary damage resulting from the above causes. Torrential rain is defined as rain with a yield coefficient of at least 4, as determined by the Institute of Meteorology and Water Management (IMiGW). If it is not possible to determine the coefficient referred to in the preceding sentence, the actual condition and extent of damage at the place where it occurred, which will indicate the effect of torrential rain, will be taken into account. A hurricane is considered to be wind with a speed of not less than 17.5 m/s (damage is considered to have been caused by a hurricane if hurricane activity has been confirmed in the immediate vicinity);



- damage resulting from failure to comply with the obligation to immediately report a discovered defect;
- deterioration in the quality of coatings caused by natural ageing processes;
- defects caused by the use of abrasive or aggressive cleaning agents;
- damage caused by aggressive external factors, in particular chemical and biological factors, or whose origin is related to production processes and activities carried out in the facility or in its immediate vicinity, where the equipment was installed;
- parts subject to natural wear and tear during operation (e.g. seals), unless they have a manufacturing defect;
- damage caused by improper transport, unloading or storage of the equipment;
- damage caused by installation that does not comply with the technical documentation and good construction practice;
- devices or their parts in the event of breakage or damage to the nameplate or warranty seals.

15. The warranty and guarantee shall expire with immediate effect if:

- The buyer/warranty and guarantee beneficiary makes structural changes on their own without prior agreement with MERCOR L&V,
- periodic technical inspections and maintenance activities were not performed on time or were performed by unauthorised persons or a service provider not authorised by MERCOR L&V, or if the equipment was operated incorrectly,
- there has been any interference by persons not authorised by MERCOR L&V – apart from activities falling within the scope of normal operation of the equipment.

16. The purchaser/warranty and guarantee holder is obliged to operate the equipment properly (in accordance with the technical documentation) and to carry out periodic technical inspections and maintenance activities in accordance with the rules described in this document in the section 'MAINTENANCE AND SERVICE'.

*In matters not covered by these warranty and guarantee conditions, the relevant provisions of the Civil Code shall apply.*

## ***FAN MEASUREMENT REPORT***

FAN TYPE	
SERIAL NO.	
INSTALLATION SITE	
RATED CURRENT	

After installing the fan in its intended place and making the appropriate electrical connections, immediately measure the current consumption during steady operation.

### **MEASUREMENT RESULTS [A]**

U1	V1	W1	U2	V2	W2

**NOTES:**

Full name of the person performing the measurements	Measurement date	Signature

Return this Report immediately after completion of measurements to:

**MERCOR Light&Vent Sp. z o.o. (MERCOR L&V)**

Fire Ventilation Systems  
Ul. Grzegorza z Sanoka 2  
80-408 Gdańsk

within a maximum of 8 weeks from the date of purchase of the device (the date of purchase is the date of the VAT invoice).

**SENDING THE MEASUREMENT REPORT IS THE BASIS FOR THE VALIDITY OF THE WARRANTY/GUARANTEE GIVEN FOR THE DEVICE**